

# Adam Mukdad

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## Identity & Access Management Analyst

Identity and Access Management (IAM) Analyst with 6+ years of experience supporting workforce identity in regulated enterprise environments. Specialized in access lifecycle management, IAM governance, and authentication controls across Microsoft Entra ID (Azure AD), Active Directory, Okta, SailPoint, and Ping Identity. Strong cross-functional partner supporting Agile IAM initiatives and audit-ready access controls.

## Professional Experience

### **IAM Analyst, The Vazquez Holdings Organization, Jul 2024 - Present**

- Administer and support workforce IAM platforms including Microsoft Entra ID, Okta, SailPoint, and Ping Identity, managing access lifecycle processes for 1100+ workforce identities across enterprise systems.
- Execute access certifications, policy enforcement, and entitlement remediation across dozens of applications, reducing access risk and maintaining compliance with SOX, PII, and NIST-aligned controls.
- Collaborate cross-functionally with Security, IT, HR, and Engineering to gather IAM requirements, support Agile IAM implementations, and improve IAM metrics, reporting, and end-user access experience.
- Contribute to risk reduction initiatives by identifying excessive or orphaned access, supporting remediation efforts, and aligning access controls with organizational security policies.

### **System Administrator, The Vazquez Holdings Organization, Feb 2020 - Jul 2024**

- Managed identity and access management (IAM) administration across Active Directory and Microsoft Entra ID (Azure AD) for 800-1,200+ workforce identities, supporting joiner, mover, and leaver (JML) workflows across multiple integrated applications.
- Implemented and supported MFA, SSO, and conditional access policies across 20-40 enterprise applications, improving authentication security and reducing credential-related risk.
- Partnered with security and audit teams to support quarterly and annual access reviews, entitlement remediation, and audit evidence collection aligned with SOX, PII, and NIST requirements.
- Supported IAM-related system integrations and operational processes, ensuring consistent access controls and minimal disruption to business operations.

### **IT Specialist, Richard J. Daley College, Aug 2017 - Jan 2020**

- Supported user account provisioning, modification, and deprovisioning for 1600-1800 faculty, staff, and students across Active Directory and enterprise systems, ensuring timely and accurate role-based access control (RBAC) changes.
- Resolved high-volume access issues including password resets, account lockouts, and authentication failures, reinforcing least-privilege access and reducing unauthorized access incidents.
- Collaborated with IT and administrative stakeholders to maintain accurate identity records and support compliance with internal IT controls and data protection policies in an academic environment.
- Assisted with onboarding and offboarding processes by coordinating access changes to support secure and uninterrupted academic and administrative operations.

### **Core IAM Skills & Technologies**

- Identity Platforms: Microsoft Entra ID (Azure AD), Active Directory, Okta, SailPoint, Ping Identity.
- Access Management: Joiner/Mover/Leaver (JML), RBAC, Least Privilege, Access Certifications, Entitlement Reviews.
- Authentication & Authorization: SSO, MFA, SAML, OIDC, OpenID Connect, Conditional Access.
- Security & Compliance: SOX, PII, NIST-aligned controls, Audit Readiness, Policy Enforcement.
- IAM Operations: Access Lifecycle Management, Identity Governance, Risk Reduction, Metrics & Reporting.
- Collaboration & Delivery: Agile SDLC, Cross-functional Requirements Gathering, Stakeholder Communication.

### **Education**

Saint Xavier University  
Computer Science

References available upon request